For Immediate Release
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ClearView AI ceases offering its facial recognition technology in Canada

VICTORIA—Clearview AI has advised Canadian privacy protection authorities that, in response to their joint investigation, it will cease offering its facial recognition services in Canada.

This step includes the indefinite suspension of Clearview AI's contract with the RCMP, which was its last remaining client in Canada.

The investigation of Clearview by privacy protection authorities for Canada, Alberta, British Columbia and Quebec remains open. The authorities still plan to issue findings in this matter given the importance of the issue for the privacy rights of Canadians.

An ongoing issue under investigation by the authorities is the deletion of the personal information of Canadians that Clearview has already collected as well as the cessation of Clearview's collection of Canadians' personal information.

The privacy authorities appreciate Clearview AI's cooperation to date on the ongoing investigation, and look to the company's continued cooperation as it is brought to conclusion.

As well, the Office of the Privacy Commissioner of Canada will complete its related investigation into the RCMP's use of Clearview AI's facial recognition technology.

The joint investigation was initiated in the wake of media reports which stated that Clearview AI was using its technology to collect images and make facial recognition available to law enforcement in the context of investigations. Reports have also indicated the US-based company provides services in a number of countries to a broad range of organizations, including retailers, financial institutions and various government institutions.

Given the investigations are ongoing, no further details are available at this time and interviews are not possible.

Related documents:

Commissioners launch joint investigation into Clearview AI amid growing concerns over use of facial recognition technology

OPC launches investigation into RCMP's use of facial recognition technology